



TAMIL NADU GRAMA BANK
Your Bank Our Pride

Sub: Inviting quotation for 1) AMC and 2) Installation/Replacement of spares /components of Burglar Alarm System, CCTV System & Fire Alarm System already installed / to be installed in our Branches/Offices/ATMs for the period from 01.10.2025 to 30.09.2027

Queries and Clarifications

S.No.	Page No.	Clause No.	Category/ Type	Tender Clause	Bidder Clarification	Response/Clarification by Bank
1	1	1	Description of individual spares, Burglar Alarm System, SNo.1, 2- Zone Control Unit	Rate quotes item wise/system wise individually	Can the Bank replace 2 zone control panel by intrusion control panel considering the present scenario	Read ' intrusion Control panel ' in lieu of 2 zone control panel
2	1	1	Description of individual spares, CCTV system, SNo.6 & 7, IR Dome Camera – 1MP/2MP	Rate quotes item wise/system wise individually	Present DVR set up where there is a chance for installation of two in number IP Cameras, can we include the same in list.	Yes, as per S.No.19, you can add additional spares applicable if any. For IP cameras STQC certification is a must.
2	1	1	Description of individual spares, CCTV system, SNo.19	Rate quotes item wise/system wise individually	Can we include additional spares such as IP Communicator/ Smartcom/ CMS facility	Yes, we permit.
3	9	4	a) Performance & Product Certification	Should have offered similar service for at least 3 years to Banks/Financial Institutions	Whether Financial Institutions include NBFCs	Yes, NBFCs included.